# SARASOTA MANATEE AIRPORT AUTHORITY JOB OPPORTUNITY ANNOUNCEMENT



# TRAFFIC CONTROL SPECIALISTS POLICE DEPARTMENT

Salary: \$18.00/hour Schedule: Variable, under 29/hrs. per week Posting Date: 10/4/2023 Closing Date: Open Until Filled

Under direct supervision, performs varied assignments in passenger and vehicle traffic control inside and outside the terminal, ground transportation, and parking lot areas to assist the traveling public, airport authority, and tenants.

**MINIMUM QUALIFICATIONS**: H.S. Diploma or GED; valid State of Florida Driver's License or must obtain within (30) days of assuming the position and good driving record; American Red Cross CPR and First Aid Certification or must obtain within one year of assuming the position.

**PREFERRED QUALIFICATIONS:** Two years' experience in traffic enforcement or customer service; Law enforcement education or employment; Military service.

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#### TO APPLY FOR THIS POSITION, PLEASE FOLLOW THE INSTRUCTIONS LISTED BELOW.

1. Applicants desiring to be considered for this position should apply directly with the Sarasota-Manatee Airport Authority by visiting our website @www.flysrq.com; or, calling 941-359-2770 ext. 4766.

Return your completed SMAA application to the address shown on the signature page of the application form; OR fax it to 941-359-5024 OR email it to <a href="mailto:application@flysrq.com">application@flysrq.com</a>.
Only Sarasota Manatee Airport Authority (SMAA) application forms will be accepted.

- 2. Minimum qualifications must be met by the closing date in order to be considered eligible for the position. Resumes may be submitted as supplements but cannot be accepted in lieu of an application. Applications and resumes are subject to disclosure under the Florida Sunshine Law.
- 3. Veterans' Preference documentation, reference names, etc. must be submitted at the time of application. In accordance with the Immigration Reform and Control Act, appropriate identification documents verifying eligibility for employment will be required for the applicant who is hired.
- 4. The Sarasota Manatee Airport Authority participates in E-Verify. Federal law requires all employers to verify the identity and employment eligibility of all persons hired to work in the United States.
- 5. Your application will not be considered unless complete answers are provided to all questions on the application.
- 6. The Airport Authority's Drug-Free Workplace Program requires that applicants take and pass a drug/nicotine test prior to being hired.



## SARASOTA MANATEE AIRPORT AUTHORITY JOB CLASS SPECIFICATION

Job Code: 5008 Date Approved: 12/20

Grade: 23

JOB TITLE: Traffic Control Specialist

**REPORTS TO:** Police Captain

**DEPARTMENT:** Police

FLSA STATUS: Non-Exempt

#### **JOB SUMMARY**

Under direct supervision, performs varied assignments in passenger and vehicle traffic control inside and outside the terminal, ground transportation, and parking lot areas to assist the traveling public, airport authority, and tenants.

#### **JOB RESPONSIBILITIES**

#### Essential Job Responsibilities:

Enforces traffic related rules and regulations. Maintains traffic flow at curbside and parking lots as necessary.

Monitors curbside, parking, and ground transportation areas for compliance with SMAA vehicle for hire operating procedures.

Performs vehicle inspections as may be required.

Ensures the proper paging of drivers of vehicles violating rules and regulations.

Safely directs pedestrian and passenger foot traffic in and around the terminal building including the security checkpoint queuing area, tenant ticket counters or at other locations as may be required.

Issues parking and warning tickets as necessary.

Observes traffic flow to determine most effective procedures and makes recommendations for improved services.

Provides information and assistance to tenants and the general public.

Assists in the crosswalk areas as required.

Administers first aid and CPR in accordance with prescribed practices approved by the American Red Cross.

Alerts police to suspicious persons and crimes in progress.

#### Other Job Responsibilities:

May provide traffic control assistance to Law Enforcement Officers and/or communication assistance in emergency and non-routine situations.

Provides testimony in a court of law when necessary.

Assists in the general maintenance (non-repair) and cleaning of Department Equipment.

May assist with Lost & Found items.

Performs other related work as required.

#### **MATERIALS AND EQUIPMENT USED**

Radios, Training Materials, Communications Equipment, Office Equipment, Golf Carts, Vehicles, Emergency Medical Equipment.

#### **QUALIFICATIONS REQUIRED**

Where "preferred" is indicated, the qualification is not essential.

#### **Education and Experience:**

High School Diploma or GED.

Two years' experience in traffic enforcement or customer service, preferred.

Law enforcement education or employment, preferred.

Military service, preferred.

#### **Licenses and Certifications:**

Valid State of Florida Driver's License, or must obtain within (30) days of assuming the position and good driving record.

American Red Cross CPR and First Aid Certification, or must obtain within one year of assuming the position.

#### Knowledge, Skills, and Abilities:

Knowledge of traffic control practices and procedures, **preferred**.

Knowledge of customer service, preferred.

Knowledge of ticket writing, preferred.

Knowledge of airport security practices and procedures, **preferred**.

Ability to apply department policies and procedures to a variety of circumstances, problems, and conditions.

Ability to enforce established traffic rules and regulations with firmness, tact, and impartiality.

Ability to react quickly, appropriately, and calmly in emergency and nonroutine situations.

Ability to remain courteous and in control while serving and protecting the public.

Ability to communicate clearly and effectively, both oral and written.

Ability to understand and follow oral instructions.

Ability to accurately prepare a variety of reports and logs.

Ability to develop and maintain effective working relationships with superiors, fellow employees, tenants, and the general public.

Ability to use reference materials.

#### **Work Environment:**

Individual works a varied schedule.

Individual must be able to work evenings, nights, or days.

Individual must be willing to fill in occasionally on short notice.

This is a hands-on position.

Must be willing to work in an outdoor environment.

#### Physical Requirements:

A Traffic Control Specialist is subject to special risks which may require several intervention approaches when dealing with traffic and crowd problems. The individual must be sufficiently fit to safely perform in a variety of situations.

#### **Mental Requirements:**

A Traffic Control Specialist must be capable of reacting quickly, appropriately and calmly in non-routine and emergency situations; must be able to work independently with minimal direct supervision; and must remain courteous and in control while serving and protecting the public.

#### **Environmental Requirements:**

The Traffic Control Specialist principally works out of doors in the day, evening, and night in all types of weather conditions. The Traffic Control Specialist may be exposed to hazardous environmental conditions, including, but not limited to, extreme heat and gas emissions.

#### **Summary Clause:**

The duties and responsibilities listed in this job class specification are intended only as illustrations of the various duties to be performed and are not all inclusive. The omission of other specific duties does not exclude them from being performed by the Traffic Control Specialist if the duties are similar, related, or a logical assignment to the position. This job class specification does not constitute an employment contract between SMAA and the Traffic Control Specialist and is subject to change at the discretion of the Airport Authority. ALL REQUIREMENTS ARE SUBJECT TO POSSIBLE MODIFICATION TO REASONABLY ACCOMMODATE INDIVIDUALS WITH DISABILITIES. 5008one



### **Physical/Mental Requirements**

**Job Title: Traffic Control Specialist** 

Job Code: 5008 Date: 10/18

| Physical/Mental          | Percentage of Time |                   |                    |                                      |
|--------------------------|--------------------|-------------------|--------------------|--------------------------------------|
|                          | Continuous 67-100% | Frequently 34-66% | Occasionally 1-33% | Infrequent - less<br>than once a day |
| Standing                 | X                  |                   |                    |                                      |
| Sitting                  |                    |                   | X                  |                                      |
| Walking                  | X                  |                   |                    |                                      |
| Lifting                  |                    |                   | X                  |                                      |
| 1-10 lbs.                |                    |                   | X                  |                                      |
| 11-20 lbs.               |                    |                   | X                  |                                      |
| 21-35 lbs.               |                    |                   |                    | Х                                    |
| 36-50 lbs.               |                    |                   |                    | Х                                    |
| over 50 lbs.             |                    |                   |                    | Х                                    |
| Carrying                 |                    |                   | Х                  |                                      |
| Reaching                 |                    | Х                 |                    |                                      |
| Climbing                 |                    |                   | X                  |                                      |
| Driving                  |                    | Х                 |                    |                                      |
| Written<br>Communication |                    |                   |                    | X                                    |
| Oral<br>Communication    | Х                  |                   |                    |                                      |
| Reading                  |                    |                   | X                  |                                      |
| Hand Dexterity           | X                  |                   |                    |                                      |
| Reasoning                |                    | Х                 |                    |                                      |
| Decision Making          |                    |                   |                    | Х                                    |
| Analyzing                |                    | Х                 |                    |                                      |
| Sensory                  | X                  |                   |                    |                                      |
| Sight                    | X                  |                   |                    |                                      |

The mental and physical aspects shown with an "X" relate to this specific position, and have been identified for ADA compliance purposes only. This information shall not be used to determine salary grades, nor shall it be used to make comparisons with other positions.



### **SARASOTA MANATEE AIRPORT AUTHORITY**

| SUMMARY OF BENEFITS Substitute Employees |                |  |  |  |
|--|----------------|--|--|--|
| Special Discount Programs (Varies)       | Immediate      |  |  |  |
| Voluntary/Optional Benefits:             | Waiting Period |  |  |  |
| Employee Assistance Program              | Immediate      |  |  |  |